Dear Gene Garces,

Enclosed is a Hewlett Packard Enterprise support service quote for your products. Review the services, support items, coverage dates, addresses, and company contacts for accuracy. Please advise Hewlett Packard Enterprise of any changes prior to submitting your purchase order or authorization. To order support services detailed in this package, please return billing authorization by choosing one of the following convenient options. Subject to HPE Customer Terms - Support or purchase agreement with Hewlett Packard Enterprise and if applicable, Exhibit E24.

**Option 1:** Provide an open-ended purchase order. An open-ended purchase order allows Hewlett Packard Enterprise to add products to your agreement as necessary, as well as renew your support from year to year. Cancellation of the support service agreement requires a 30-day written notice.

**Option 2:** Provide a PO for the coverage dates specified in the enclosed referenced proposal. **Your PO must note at least one of the following, along with the support coverage period:**
1. Hewlett Packard Enterprise Reference (quote) number(s),
2. Support Account Reference(s) (SAR)
3. Service Agreement ID(s) (SAID)
4. AMP ID(s)

* If there is an approval signature section on your PO then it should be signed/approved before sending to Hewlett Packard Enterprise. Please indicate if you are taxable or tax exempt. If your organization is Tax Exempt, please send a copy of your Tax Exemption Certificate with your PO. Include your billing frequency and current invoice-to-address.

**Option 3:** Sign and return the attached Signature Authorization Form (SAM). * If you provide authorization via the SAM form (Signature Authorization Method), please insure that all of the applicable boxes are checked on the form, along with the printed name and signature of the authorizing party.

**Note:** If the information in Options 1 through 3 is not included in your PO or SAM Form then Hewlett Packard Enterprise will need to contact you to collect this missing data, which will cause a delay in activating your support contract(s). Hewlett Packard Enterprise requires these details for audit purposes.

Hewlett Packard Enterprise values your business and looks forward to providing you with continued support. If you require further assistance, please contact your Contract Administrator at 1-916-540-2799. You can send your PO or SAM to your Support Services Representative, or FAX it to.

Sincerely,
Lilli Sexton
Contract Admin.
SIGNATURE AUTHORIZATION METHOD (SAM)

The Signature Authorization Method (SAM) may be used to order Hewlett Packard Enterprise (HPE) Support Services ONLY IF A PURCHASE ORDER IS NOT REQUIRED TO AUTHORIZE SERVICE DELIVERY AND REMIT PAYMENT. This SAM form, including the quotation(s) and governing terms referenced herein shall be referred to collectively as the "Support Agreement."

(1) Customer Information:
Company Name: City Of Menlo Park - Personnel Civic Center
Invoice to Address: 701 Laurel St
Menlo Park CA 94025-3452

(2) Contract Information: Unless otherwise notified all quotes under the AMP ID below will be renewed:
[ ] Initial Quote Number: 47342329
Support Account Reference: 6134K7C7C010
[ ]** AMP ID: ML130174748
Coverage Period: 07/01/2017 - 06/30/2018

***The enclosed Support Account Overview dated 07/07/2017 summarizes the quotes contained within the above AMP ID.

This quote bundle is valid until: 06/30/2017
[ ] Check as applicable if your authorization is open-ended.

The following term applies only to open-ended support agreements. This Support Agreement is for the period stated on Hewlett Packard Enterprise's quote. It will be extended without modification by consecutive terms of 12 months unless one of the parties gives written notice in accordance with the underlying business terms prior to the end of the respective 12 months. If modifications of the Support Agreement are necessary, Hewlett Packard Enterprise will notify Customer in writing 60 days before the modifications are effective. Customer may terminate this Support Agreement within 30 days from receipt of notice. If Customer does not exercise this right of termination, this Support Agreement will be continued to the end of the current term with the modifications, and extended by consecutive 12-month terms. Re-pricing will occur automatically without further authorization.

(3) REQUIRED - Tax Information:
[ ] Taxable OR [ ] Tax Exempt Exemption # __________________ (Attach copy of exemption certificate)

(4) REQUIRED - Billing Frequency: Do not enclose Payment. Please select one of the following:
Please bill me: [ ] Pre-Pay up front for the entire coverage term
[ ] Annually
[ ] Quarterly (Total annual amount must exceed $2400)
[ ] Semi-Annually (Total annual amount must exceed $2400)
[ ] Monthly (Total annual amount must exceed $2400)
[ ] Charge my credit card. Check one: [ ] Visa [ ] MasterCard [ ] American Express

For your protection, please call your HPE Sales Representative or Contract Admin with the credit card number.
Cardholder Name (Print) ____________________________________________
Cardholder's Signature ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Credit Card Invoice-To Address ______________________________________

(5) REQUIRED - Service Authorization and Terms and Conditions:
Customer's signature on this form constitutes authorization for Hewlett Packard Enterprise to invoice Customer for the Hewlett Packard Enterprise support services represented in this Support Agreement. This support agreement will be governed by the following: i) The purchase agreement currently in effect between Customer and Hewlett Packard Enterprise that includes the delivery of Support Services, or if none, the Hewlett Packard Enterprise Customer Terms-Support (CTSP01), the Supplemental Data Sheet (CTDS01); and ii) any applicable Transaction Documents thereto.

Authorized Signature and Date

Printed Name, Title and Phone Number

(6) Completed form should be returned to:
Hewlett Packard Enterprise Company
Lilli Sexton
8000 Foothills Blvd M/S 5202
ROSEVILLE, CA 95747

TEL: 1-916-540-2799
FAX:
Support Account Overview

AMP ID: ML130174748  
Special Terms and Conditions No: 7157034002

Customer Address:  
CITY OF MENLO PARK - PERSONNEL  
CIVIC CENTER  
701 LAUREL ST  
MENLO PARK CA  94025-3469

HPE Address:  
Hewlett Packard Enterprise Company  
8000 Foothills Blvd M/S 5202  
ROSEVILLE CA  95747

Customer Contact:  
Gene Garces  
Tel: (650)330-6657  
Fax:  
E-mail: gigarces@menlopark.org

HPE Contact:  
Lilli Sexton  
Tel: 1-916-540-2799  
Fax:  
E-mail: lilli.sexton@hpe.com

This quote is valid until 06/30/2017

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement". Multi-year support renewals are governed by the Exhibit E24 in addition to the Agreement unless otherwise specified.

- Standard Terms: www.hpe.com/docs/customerterms
- Datasheets: www.hpe.com/info/mktlibrary

Your Support Access Options for Service Agreement Customers:

- Manage your service agreement online, visit - https://s360.hpe.com / https://esarn.hpe.com
- HPE Support Center - www.hpe.com/support/hpeservice

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.

For Support, please call: 800-633-3600

<table>
<thead>
<tr>
<th>Support Account Reference</th>
<th>Service Agreement ID</th>
<th>Coverage Period From:</th>
<th>Coverage Period To:</th>
<th>Description</th>
<th>Contract Total/USD</th>
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<tbody>
<tr>
<td>6J34KCZ7C010</td>
<td>1031 2428 6881</td>
<td>07/01/2017</td>
<td>06/30/2018</td>
<td>PROLIANT</td>
<td>10,391.58</td>
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</tbody>
</table>

Total Excluding Taxes CITY OF MENLO PARK  
10,391.58

Please refer to the payment schedule for prices to be invoiced yearly in advance.
Support Account Overview

AMP ID: ML130174748

Customer Address:
CITY OF MENLO PARK - PERSONNEL
CIVIC CENTER
701 LAUREL ST
MENLO PARK CA  94025-3469

HPE Address:
Hewlett Packard Enterprise Company
8000 Foothills Blvd M/S 5202
ROSEVILLE CA  95747

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</thead>
<tbody>
<tr>
<td></td>
<td>From:</td>
<td>To:</td>
<td></td>
</tr>
</tbody>
</table>

Summary of Charges
- Hardware Support: 9,535.74
- Software Helpdesk Services: 855.84
- Total Excluding Taxes: 10,391.58

Total excludes all taxes. If applicable, taxes will be added at the time of invoicing at the current tax rate.
Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.
Refer to the detail document for any applicable state & local tax.

Please refer to the payment schedule for prices to be invoiced yearly in advance.
Support Account Detail

Special Terms and Conditions No: 7157034002
Your PO Reference: 
CCRN Number: 031242868D

Support Account Reference: 6J34KCZ7C010
HPE Reference No.: 47342329

Equipment Address:
City Of Menlo Park
Finance Dept
701 Laurel St
Menlo Park CA 94025-3452

Software Update Address:
CITY OF MENLO PARK - PERSONNEL
CIVIC CENTER
701 LAUREL ST
MENLO PARK CA 94025-3469

Hardware Contact:
Ralph Bohnert
Tel: (650) 330-6646
Fax:

This quote is valid until 06/30/2017
Coverage from: 07/01/2017 to: 06/30/2018

Service Agreement ID: 1031 2428 6881 For Support, please call: 800-633-3600

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<th>Product No.</th>
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<th>Price/USD</th>
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<td>from:</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>to:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Comment: Participating Addendum # 7-15-70-34-002 must be sited on Purchase Order

H7J32AC     HPE Foundation Care NBD SVC

*** Hardware Support ***

HPE Hardware Maintenance Onsite Support

- Hardware Problem Diagnosis
- Onsite Support
- Parts and Material provided
- Next Cov Day Onsite Response
- Std Office Hrs Std Office Days
- Travel Zone 1

459584-005  HP S-Buy DL380G5 E5440 1P 2G US Svr 2UX75100HF 1 39.20
430027-005  HP S-Buy DL380G5 5120 HPSAS BBWC US Svr 2UX710083J 1 39.20
470064-511  HP S-Buy DL380G5 E5345 RPS US US 2UX83003HE 1 39.20

HPE Collaborative Remote Support

- Basic Software Phone Support
- Collaborative Call Management
- 24 Hours, Day 1-7 Phone Supp
- Standard Response Time

459584-005  HP S-Buy DL380G5 E5440 1P 2G US Svr 2UX75100HF 1 4.70
430027-005  HP S-Buy DL380G5 5120 HPSAS BBWC US Svr 2UX710083J 1 4.70
470064-511  HP S-Buy DL380G5 E5345 RPS US US 2UX83003HE 1 4.70

Discounts

- Government Header Discount % -20%
- Pre Payment HdrDisc% -2%

33.60-
2.70-

Please refer to the payment schedule for prices to be invoiced yearly in advance.

Printed on: 07/07/2017
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Please note HPE can no longer support this item from: **12/31/2018**

**BK719A**

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Please note HPE can no longer support this item from: **12/31/2018**

**HPE Collaborative Remote Support**
- Basic Software Phone Support
- Collaborative Call Management
- 24 Hours, Day 1-7 Phone Support
- Standard Response Time

<table>
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<tr>
<th>Product No.</th>
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</table>

Please refer to the payment schedule for prices to be invoiced yearly in advance.
### Special Terms and Conditions No: 7157034002
Your PO Reference: 
CCRN Number: 031242868D

<table>
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<th>Product No.</th>
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**Discounts**
- Government Header Discount % -20%
- Pre Payment HdrDisc% -2%

**Hardware Support***

**UJ558AC**
HPE Ind Std Svrs Return to HW Supp

<table>
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<tr>
<th>Date</th>
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<th>Description</th>
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<tbody>
<tr>
<td>07/31/2017</td>
<td>$67.62</td>
<td>HPE Return to Support charge for this contract is ($67.62). This amount will be included in your first/current month total.</td>
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**Discounts**
- Government Header Discount % -20%

**Summary of Charges**
- Hardware Support: 856.63
- Hardware Support Tax CA: 0.00
- Software Helpdesk Services: 71.32
- Software Helpdesk Services Tax CA: 0.00
- TOTAL INCLUDING TAX: 927.95

Taxes have been added at current rate, however, tax rates will be those in effect at the time of invoicing. Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

**Hardware products under warranty**

<table>
<thead>
<tr>
<th>Product No.</th>
<th>Description</th>
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<th>To Date</th>
<th>Qty</th>
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Please refer to the payment schedule for prices to be invoiced yearly in advance.
**Payment Schedule as of 07/07/2017**

**AMP ID:** ML130174748

**Settlement Period from:** 07/01/2017 **to:** 06/30/2018

<table>
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<td><strong>Total for the period</strong></td>
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<tr>
<td><strong>CITY OF MENLO PARK</strong></td>
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</tr>
</tbody>
</table>

Applicable tax to be added to the invoice.

*Print Date 07/07/2017*

Please refer to the payment schedule for prices to be invoiced yearly in advance. Price in USD.
Dear Gene Garces:

Enclosed is a Hewlett Packard Enterprise support service quote for your products. Review the services, support items, coverage dates, addresses, and company contacts for accuracy. Please advise Hewlett Packard Enterprise of any changes prior to submitting your purchase order or authorization. To order support services detailed in this package, please return billing authorization by choosing one of the following convenient options. Subject to HPE Customer Terms - Support or purchase agreement with Hewlett Packard Enterprise and if applicable, Exhibit E24.

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Lilli Sexton
Contract Admin.
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(1) Customer Information:
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CITY OF MENLO PARK - PERSONNEL CIVIC CENTER
Invoice to Address
701 Laurel St
Menlo Park CA 94025-3452

(2) Contract Information: Unless otherwise notified all quotes under the AMP ID below will be renewed:
[ ]  Initial Quote Number: 47342329
[ ]  ** AMP ID: ML130174748
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This quote bundle is valid until: 06/30/2017
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(3) REQUIRED- Tax Information:
[ ]  Taxable OR [ ] Tax Exempt
Exemption # ____________________________ (Attach copy of exemption certificate)

(4) REQUIRED- Billing Frequency: Do not enclose Payment. Please select one of the following:
Please bill me:
[ ]  Pre-Pay up front for the entire coverage term
[ ]  Annually
[ ]  Quarterly (Total annual amount must exceed $2400)
[ ]  Semi-Annually (Total annual amount must exceed $2400)
[ ]  Monthly (Total annual amount must exceed $2400)
[ ]  Charge my credit card. Check one: [ ] Visa  [ ] MasterCard  [ ] American Express

For your protection, please call your HPE Sales Representative or Contract Admin with the credit card number.
Cardholder Name (Print) ____________________________
Cardholder's Signature __________________________________
Credit Card Invoice-To Address __________________________________

(5) REQUIRED- Service Authorization and Terms and Conditions:
Customer's signature on this form constitutes authorization for Hewlett Packard Enterprise to invoice Customer for the Hewlett Packard Enterprise support services represented in this Support Agreement. This support agreement will be governed by the following: i) The purchase agreement currently in effect between Customer and Hewlett Packard Enterprise that includes the delivery of Support Services, or if none, the Hewlett Packard Enterprise Customer Terms-Support (CTSP01), the Supplemental Data Sheet (CTDS01); and ii) any applicable Transaction Documents thereto.

Authorized Signature and Date ____________________________

Printed Name, Title and Phone Number ____________________________

(6) Completed form should be returned to:
Hewlett Packard Enterprise Company
Lilli Sexton
8000 Foothills Blvd M/S 5202
ROSEVILLE, CA 95747
TEL: 1-916-540-2799
FAX:
Support Account Overview

AMP ID: ML130174748
Special Terms and Conditions No: 7157034002

Customer Address:
CITY OF MENLO PARK - PERSONNEL
CIVIC CENTER
701 LAUREL ST
MENLO PARK CA 94025-3469

HPE Address:
Hewlett Packard Enterprise Company
8000 Foothills Blvd M/S 5202
ROSEVILLE CA 95747

Customer Contact:
Gene Garces
Tel: (650)330-6657
Fax:
E-mail gjgarces@menlopark.org

HPE Contact:
Lili Sexton
Tel: 1-916-540-2799
Fax:
E-mail lili.sexton@hpe.com

This quote is valid until 06/30/2017

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement"

Multi-year support renewals are governed by the Exhibit E24 in addition to the Agreement unless otherwise specified.

- Standard Terms: www.hpe.com/docs/customerterms
- Datasheets: www.hpe.com/info/mktlibrary

Your Support Access Options for Service Agreement Customers:

- Manage your service agreement online, visit - https://s360.hpe.com / https://esam.hpe.com
- HPE Support Center - www.hpe.com/support/hpesc

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.

For Support, please call: 800-633-3600

<table>
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<th>Coverage Period</th>
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Total Excluding Taxes CITY OF MENLO PARK

10,391.58

Please refer to the payment schedule for prices to be invoiced yearly in advance.
Support Account Overview

AMP ID: ML130174748

Customer Address:  
CITY OF MENLO PARK - PERSONNEL  
CIVIC CENTER  
701 LAUREL ST  
MENLO PARK CA 94025-3469

HPE Address:  
Hewlett Packard Enterprise Company  
8000 Foothills Blvd M/S 5202  
ROSEVILLE CA 95747

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Summary of Charges

Hardware Support  
Software Helpdesk Services  
Total Excluding Taxes

9,535.74  
855.84  
10,391.58

Total excludes all taxes. If applicable, taxes will be added at the time of invoicing at the current tax rate. Total price includes all additions, deletions, warranties, discounts and adjustments if applicable. Refer to the detail document for any applicable state & local tax.

Please refer to the payment schedule for prices to be invoiced yearly in advance.
**Support Account Detail**

Special Terms and Conditions No: 7157034002  
Your PO Reference:  
CCRN Number: 031242868D

**Support Account Reference:**  
6J34KCZ7C010  
HPE Reference No.: 47342329

**Equipment Address:**  
City Of Menlo Park  
Finance Dept  
701 Laurel St  
Menlo Park CA 94025-3452

**Software Update Address:**  
CITY OF MENLO PARK - PERSONNEL  
CIVIC CENTER  
701 LAUREL ST  
MENLO PARK CA 94025-3469

**Hardware Contact:**  
Ralph Bohnert  
Tel: (650) 330-6646  
Fax:

**Software Contact:**  
Ralph Bohnert  
Tel: (650) 330-6646  
Fax:

This quote is valid until 06/30/2017  
Coverage from: 07/01/2017 to: 06/30/2018

Service Agreement ID: 10312428681  
For Support, please call: 800-633-3600

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**HPE Hardware Maintenance Onsite Support**

- Hardware Problem Diagnosis
- Onsite Support
- Parts and Material provided
- Next Cov Day Onsite Response
- Std Office Hrs Std Office Days
- Travel Zone 1

**HPE Collaborative Remote Support**

- Basic Software Phone Support
- Collaborative Call Management
- 24 Hours, Day 1-7 Phone Support
- Standard Response Time

<table>
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**Discounts**

- Government Header Discount % -20%
- Pre PaymentHdrDisc% -2%

-33.60%
-2.70%

Please refer to the payment schedule for prices to be invoiced yearly in advance.

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Please refer to the payment schedule for prices to be invoiced yearly in advance.
Special Terms and Conditions No: 7157034002
Your PO Reference:
CCRN Number: 031242868D

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Discounts
Government Header Discount % -20%
Pre Payment HdrDisc% -2%

*** Hardware Support ***

UJ558AC  HPE Ind Std Svrs Return to HW Supp

The HPE Return to Support charge for this contract is

($67.62). This amount will be included in your first/current month total.

Discounts
Government Header Discount % -20%

Summary of Charges
Hardware Support                    856.63
Hardware Support Tax CA             0.00
Software Helpdesk Services          71.32
Software Helpdesk Services Tax CA   0.00
TOTAL INCLUDING TAX                 927.95

Taxes have been added at current rate, however, tax rates will be those in effect at the time of invoicing. Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

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Please refer to the payment schedule for prices to be invoiced yearly in advance.