**PROFESSIONAL SERVICES AGREEMENT**

City Manager’s Office  
701 Laurel St., Menlo Park, CA 94025  
tel 650-330-6620

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**AGREEMENT FOR SERVICES BETWEEN**  
THE CITY OF MENLO PARK AND GLADWELL GOVERNMENTAL SERVICES, INC. (in the amount $5,000 or less)

THIS AGREEMENT made and entered into at Menlo Park, California, this 11/19/2019, by and between the CITY OF MENLO PARK, a Municipal Corporation, hereinafter referred to as "CITY," and GLADWELL GOVERNMENTAL SERVICES, INC., hereinafter referred to as “FIRST PARTY.”

It is agreed between the CITY and FIRST PARTY as follows:

1. **SERVICES TO BE PERFORMED BY FIRST PARTY**

   In consideration of the payment by CITY to FIRST PARTY, as hereinafter provided, FIRST PARTY agrees to perform all the services for the City of Menlo Park as set forth in Exhibit "A," Scope of Services, attached hereto.

2. **AGREEMENT TERM**

   The term of this agreement shall be from July 1, 2019 to June 30, 2020 unless mutually agreed upon by CITY and FIRST PARTY in writing.

3. **COMPENSATION AND PAYMENT**

   In consideration of the services rendered in accordance with all terms, conditions and specifications set forth herein and in Exhibit “A,” CITY shall make payment to FIRST PARTY in the manner specified herein and in Exhibit “A.” This compensation shall be based on the rates described in Exhibit "A." Payments shall be monthly for the invoice amount or such other amount as approved by CITY. CITY shall have the discretion to approve the invoice and the work competed statement. CITY shall have the right to receive, upon request, documentation substantiating charges billed to CITY. CITY shall have the right to perform an audit of the FIRST PARTY’s relevant records pertaining to the charges. In the event that the CITY makes any advance payments, FIRST PARTY agrees to refund any amounts in excess of the amount owed by the CITY at the time of agreement termination. CITY reserves the right to withhold payment if the CITY determines that the quantity or quality of the work performed is unacceptable. In no event shall total payment for all services under this agreement exceed $3,160 unless mutually agreed upon in writing by the CITY and FIRST PARTY.

4. **RELATIONSHIP OF THE PARTIES**

   FIRST PARTY agrees and understands that the work/services performed under this agreement are performed as an Independent Contractor and not as an employee of the City of Menlo Park and that FIRST PARTY acquires none of the rights, privileges, powers or advantages of City employees.
5. INSURANCE AND INDEMNITY

1. General liability insurance:
   FIRST PARTY, at its own expense, shall provide and keep in force, commercial general liability insurance insuring against liability for bodily injury and property damage arising out of its work in an amount of not less than one million dollars ($1,000,000) for injury to, or death of one person in any one accident or occurrence, and in an amount of not less than one million dollars ($1,000,000) for injury to, or death of more than one person in any one accident or occurrence, and in the amount of not less than one million dollars ($1,000,000) per occurrence in respect to damage to property. CITY shall be named as an additional insured on Contractor's commercial general liability insurance policy FIRST PARTY shall provide CITY with a certificate of insurance coverage evidencing said coverage, including a copy of all declarations of exclusions, before commencing work.

2. Automobile liability insurance:
   The FIRST PARTY shall maintain automobile liability insurance pursuant to this agreement in an amount of not less than one million dollars ($1,000,000) for each occurrence combined single limit or not less than one million dollars ($1,000,000) for any one (1) person, and one million dollars ($1,000,000) for any one (1) accident, and three hundred thousand dollars ($300,000) property damage. To the full extent permitted by law FIRST PARTY agrees to defend, indemnify and hold CITY, its employees, agents, officials, and officers, harmless from any and all claims, liability for damages caused by contractor's negligent performance of services under this agreement.

3. Professional liability insurance:
   FIRST PARTY shall maintain a policy of professional liability insurance, protecting it against claims arising out of the negligent acts, errors, or omissions of FIRST PARTY pursuant to this agreement, in the amount of not less than one million dollars ($1,000,000) per claim and in the aggregate. Said professional liability insurance is to be kept in force for not less than one (1) year after completion of services described herein.

4. Indemnity:
   The FIRST PARTY shall defend, indemnify and hold harmless the CITY, its subsidiary agencies, their officers, agents, employees and servants from all claims, suits or actions that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of the FIRST PARTY brought for, or on account of, injuries to or death of any person or damage to property resulting from the performance of any work required by this agreement by FIRST PARTY, its officers, agents, employees and servants. Nothing herein shall be construed to require the FIRST PARTY to defend, indemnify or hold harmless the CITY, its subsidiary agencies, their officers, agents, employees and servants against any responsibility to liability in contravention of Section 2782.8 of the California Civil Code.

6. NON-ASSIGNABILITY

   FIRST PARTY shall not assign this agreement or any portion thereof to a third party without the prior written consent of CITY, and any attempted assignment without such prior written consent in violation of this Section shall automatically terminate this agreement.

7. TERMINATION OF AGREEMENT

   The CITY may, at any time, terminate this agreement, in whole or in part, for the convenience of CITY, by giving written notice specifying the effective date and scope of such termination. In the event of termination, all finished or unfinished documents, data, studies, maps, photographs, reports, and materials (hereinafter referred to as materials) prepared by FIRST PARTY under this agreement shall become the property of the CITY upon FIRST PARTY'S receipt of final payment and shall be promptly delivered to the CITY. Upon termination, the FIRST PARTY may make and retain a copy of such materials. FIRST PARTY shall be entitled to receive payment for work/services provided before termination of the agreement. Such payment shall be that portion of the full payment, which is determined by comparing the work/services completed to the work/services required by the agreement.
## 8. WORKERS’ COMPENSATION INSURANCE

FIRST PARTY agrees and understands that the CITY does not provide workers’ compensation Insurance to, or on behalf of, the FIRST PARTY for the work/services performed, but that said insurance is the sole responsibility of the undersigned.

## 9. PAYMENT OF PERMITS/LICENSES

FIRST PARTY shall obtain any license, permit, or approval if necessary from any agency whatsoever for the work/services to be performed, at his/her own expense, before commencement of said work/services or forfeit any right to compensation under this agreement.

## 10. NON-DISCRIMINATION

No person shall illegally be excluded from participation in, denied the benefits of, or be subjected to discrimination under this agreement on account of their race, sex, color, national origin, religion, age, or disability. FIRST PARTY shall ensure full equal employment opportunity for all employees under this agreement.

## 11. RETENTION OF RECORDS

FIRST PARTY shall maintain all required records for three years after the CITY makes final payment and all other pending matters are closed, and shall be subject to the examination and/or audit of the CITY, a federal agency, and the State of California.

## 12. MERGER CLAUSE

This agreement, including Exhibit “A” attached hereto and incorporated herein by reference, constitutes the sole agreement of the parties hereto and correctly states the rights, duties, and obligations of each party as of this document’s date. Any prior agreement, promises, negotiations, or representations between the parties not expressly stated in this document are not binding. All subsequent modifications shall be in writing and signed by the CITY. In the event of a conflict between the terms, conditions, or specifications set forth herein and those in Exhibit “A” attached hereto, the terms, conditions, or specifications set forth herein shall prevail.

SIGNATURE PAGE TO FOLLOW
This agreement is not valid until signed by both parties.

FOR FIRST PARTY:

Signature

Diane R. Gladwell
President
Tax ID 33-0975874

APPROVED AS TO FORM:

William L. McClure, City Attorney
Date

FOR CITY OF MENLO PARK:

Judi A. Herren, City Clerk
Date

ATTEST:

Neetu Salwan, Deputy City Clerk
Date
QUOTE / SCOPE OF WORK
RECORDS RETENTION SCHEDULES

Phase 1: Update to Records Retention Schedules

Diane R. Gladwell, MMC, President of Gladwell Governmental Services, Inc. (GGS) will analyze the current records retention schedule, revising it to meet current law and Best Practices. All changes will be marked in “Track Change” format, so employees can easily determine the recommended changes.

GGS will also provide a draft resolution of adoption and staff report to the agency

Deliverables:
- Analysis and Revision of current records retention schedule
- Unlimited “virtual” revisions
- Draft resolution of adoption and staff report or approval forms

Normal Cost: $2,500
One-time Discounted Cost: $1,250

Phase 2: On-Site “Best Practices” Meetings

Diane R. Gladwell, MMC, President of Gladwell Governmental Services, Inc. (GGS) will provide on-site meetings with each Department, and discuss “Best Practices” for that function with the employees, providing employee training and ownership in the records retention program.

Because Ms. Gladwell has assisted over 200 local government agencies in California, the “Best Practice” information is very valuable to the departments, and will increase efficiency and effectiveness of their operations.

Deliverables:
- Meetings with each Department / Function to review and/or update their Records Retention Schedules, including Police
- One day of on-site meetings

Cost: $960
Estimated Travel Reimbursement: $700
Total Cost: $1,660

Phase 3: Subscription to Keep Retention Schedules Up-to-Date

The subscription includes:
- Legal review of all changes for the year (presented in “Track Change” format),
- Additional changes requested by your employees,
- Approval forms and assistance,
- Re-writing of the index to your schedules to reflect the changes made,
- Unlimited e-mail and telephone assistance / Q&A throughout the year.

$250 a year (July 1 – June 30); Subscription.

Total Project: $3,160